

MEMBER SERVICES

Q&A



Q. I don't have access to a computer. Is there a way I can see how much energy I'm using from my smartphone?

A. Yes, that's one of the many great features of Bluebonnet's mobile app.

To get started, download the app. If you have an iPhone, search for "Bluebonnet Electric" in Apple's App Store. If you have an Android phone, find it in Google Play.

You will need an online account with Bluebonnet to access your account information. Grab your latest bill and you can easily register on the first screen of the app.

After you log in, a "dashboard" greets you with your current balance, due date and option to pay your bill. Scroll down to find our Energy Tracker. This interactive chart shows you how much you've spent, how much energy you've used and your environmental impact, down to the hour.

Need to report a power outage? You can find that feature in the top right corner of the screen. The outage viewer is also available, which shows the status of outages throughout our service area.

We will introduce additional app features soon, including the ability to enroll in recurring bill payments. This free service, which you can currently set up on a computer, automatically drafts your payment from your bank account or charges it to a credit card.

For assistance with any of these features, please email a member service representative at memberservices@bluebonnet.coop or call 800-842-7708 Monday through Friday between 7 a.m. and 5:30 p.m. Hope you like the app as much as I do!

— Melba Zingelmann,
member service representative

Seeking a Bluebonnet Board seat? Applications due Feb. 8

Candidates for Bluebonnet's Board of Directors have until 4 p.m. Feb. 8 to submit their applications.

Bluebonnet members will elect four directors during the co-op's Annual Meeting at Sons of Hermann Hall in Giddings on May 9. Proxy forms will be mailed out in March to allow those who cannot attend the meeting to designate another person to vote in his or her place.

The Board is made up of 11 directors who serve staggered three-year terms. The four seats up for election represent District 3 for Bastrop County; District 4 for Lee, Milam and Williamson counties; District 6 for Austin, Colorado and Fayette

counties; and District 7 for Washington County.

Candidates can find eligibility requirements at bluebonnet.coop: Hover over the About tab, click on Leadership and then click on the Becoming a Director link.

Application for nomination forms are available at the co-op's member service centers in Bastrop, Brenham, Giddings, Lockhart and Manor and at bluebonnet.coop, under the About tab and then Reports & Forms.

For more information, contact a member service representative at memberservices@bluebonnet.coop or call 800-842-7708, between 7 a.m. and 5:30 p.m., Monday through Friday.

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Click on the
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Application deadline: 5 p.m. March 3, 2017
Questions? Call **800-842-7708**, Monday-Friday 7 a.m.-5:30 p.m.