

# Understanding your Large Power bill

Here are some simple explanations for terms, abbreviations and numbers you see on your Large Power commercial bill. Call Bluebonnet's member services at 800-842-7708 if you have questions about your bill.

## 1 Bill Date/Due Date/Total Due

Bill date is when your bill is due, due date is when it must be paid to avoid a late fee and total due is the total amount of your bill.

## 2 Meter Number

— Number assigned by Bluebonnet to each meter on your account. Some members have multiple meters.

## 3 Rate

— Large Power is your rate classification. The amount of energy your business uses determines its rate classification. The two largest rate classifications are Large Power and Large Power > 250 kW (a business that uses more than 250 kilowatts).

## 4 Meter Readings

— The numbers on your meter that show how many kilowatt hours (kWh) you used during this billing cycle and determine how much you will be billed.

## 5 Days

— The number of days in this billing period.

## 6 Multiplier

— Some meters cannot read the large amount of energy that a business can use, so they display a fraction of the total use. The meter multiplier is used to determine the actual amount of energy used. That multiplier is the number shown here.

## 7 Kilowatt hours (kWh)

— Unit of measurement for electricity consumed. A watt is a measurement of energy. One kilowatt equals 1,000 watts. A kilowatt hour is the amount of electricity ten 100-watt light bulbs use in one hour.

## 8 Wholesale Power Cost

— What Bluebonnet pays for power generated at a plant. The majority of our wholesale power comes from the Lower Colorado River Authority; the remainder comes from other energy providers.

## 9 Bluebonnet Large Power Service

— In addition to Bluebonnet's charges for providing power to this business, the co-op also charges a \$75 monthly minimum fee. Large Power users of more than 250 kW are charged a \$150 service availability charge.

## 10 Demand charge

— Applied to all Large Power members. It is determined by the maximum kilowatts used in any 30-minute period during the most recent billing cycle. Large Power members' Demand Charge is multiplied by \$5. Large Power members that use more than 250 kilowatts have a demand charge that is multiplied by \$6.

## 11 Sales tax

— Some commercial members pay sales taxes imposed by the state, some cities, counties or other taxing entities.

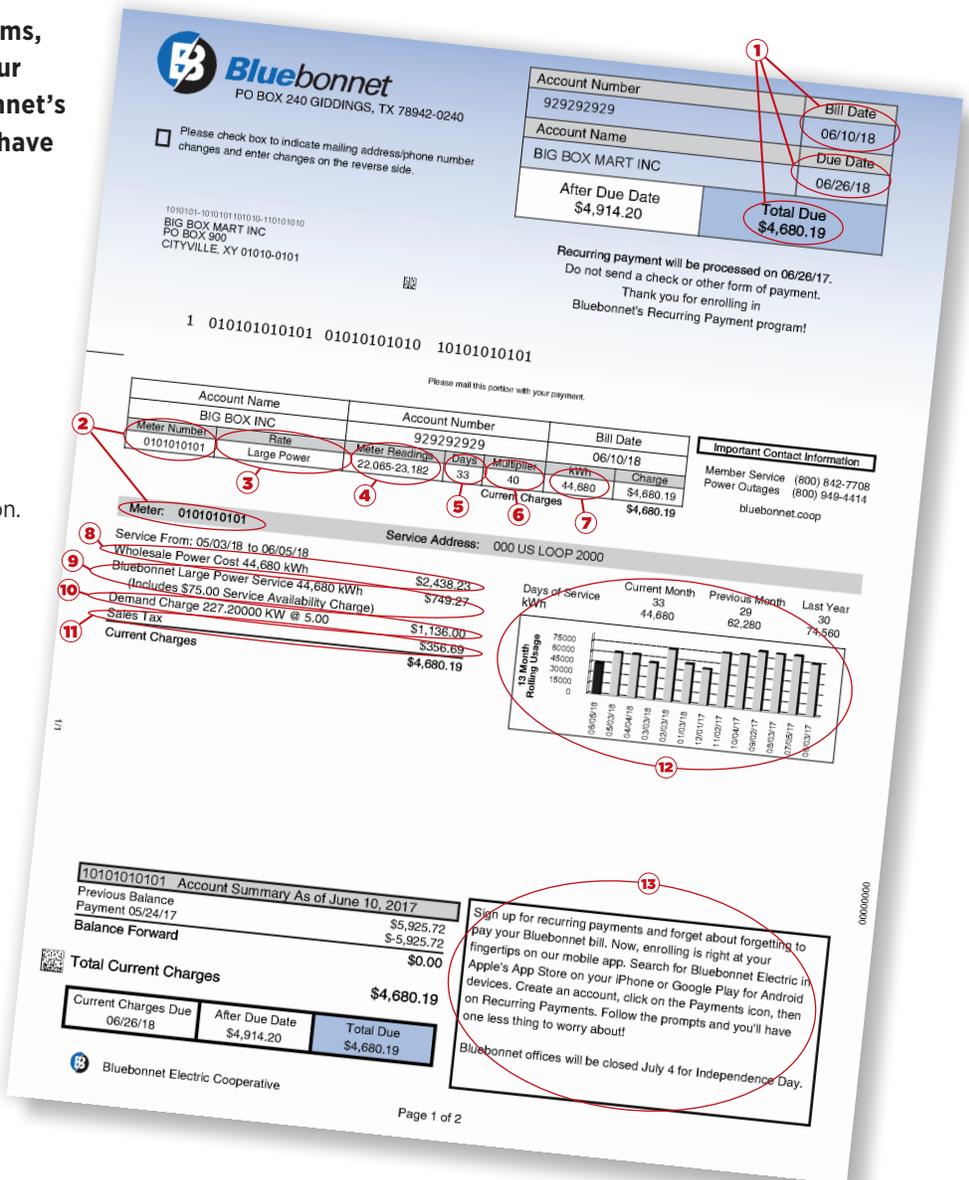
## 12 13-Month Rolling Usage

— Your electric use in kWh for the past 13 months.

## 13 Information box

— Look in this box for messages of importance or interest to Bluebonnet members.

**Franchise Fee** — (Not shown on this bill.) Members within a city's limits are charged a fee by the city for use of rights-of-way to install/maintain equipment that provides electricity to the member. Bluebonnet collects and pays the fee to the cities.



**Account Information:**  
 Account Number: 929292929  
 Account Name: BIG BOX MART INC  
 After Due Date: \$4,914.20  
 Bill Date: 06/10/18  
 Due Date: 06/26/18  
 Total Due: \$4,680.19

**Charges Table:**

Account Name	Account Number	Bill Date
BIG BOX INC	929292929	06/10/18
Rate	Large Power	Meter Readings: 22,065-23,182
Days	33	Multiplier: 40
Current Charges	44,680	Charge: \$4,680.19

**13-Month Rolling Usage:**

Days of Service	Current Month	Previous Month	Last Year
kWh	33	29	30
	44,680	62,280	76,560

**Charges Summary:**

Wholesale Power Cost	44,680 kWh	\$2,438.24
Bluebonnet Large Power Service	44,680 kWh	\$749.27
Demand Charge	227,20000 KW @ 5.00	\$1,136.00
Sales Tax		\$356.69
<b>Current Charges</b>		<b>\$4,680.19</b>

**Account Summary As of June 10, 2017:**

Previous Balance	\$5,925.72
Payment 05/24/17	\$-5,925.72
Balance Forward	\$0.00
<b>Total Current Charges</b>	<b>\$4,680.19</b>

**Total Due:** \$4,680.19

**Important Contact Information:**  
 Member Service (800) 842-7708  
 Power Outages (800) 949-4414  
 bluebonnet.coop

**Sign up for recurring payments and forget about forgetting to pay your Bluebonnet bill. Now, enrolling is right at your fingertips on our mobile app. Search for Bluebonnet Electric in Apple's App Store on your iPhone or Google Play for Android on Recurring Payments. Follow the prompts and you'll have one less thing to worry about!**

Bluebonnet offices will be closed July 4 for Independence Day.

# BLUEBONNET BILL Q&A

**Q:** *On the back of my bill, I'm asked to update my contact information. If I'm getting my bill each month, what other information do you need from me?*

**A:** Bluebonnet may have your correct mailing address but not your primary phone number. Many members have changed their telephone numbers, or canceled their land lines and now use only cell phones. We need your preferred phone number to help us provide excellent member service, locate a power outage on your property and speed up power restoration. We send out automated calls when your payment is late and we may contact you when we need access to your property. We also send out automated calls providing status updates during prolonged major outages.

Simply fill out the form on the back of your bill and mail it with your payment, or call member services at **800-842-7708**. You also can update your information through your online account at **bluebonnet.coop** or via our free mobile app. Log in and go to Preferences.

**Q:** *What are my options for paying my bill?*

**A:** Here are seven ways to pay your bill:

**1. Pay online** by credit card or check, free of charge. Don't have an online account? At [bluebonnet.coop](http://bluebonnet.coop), click on Register at the top of any page. On the app, click on Register Now on the main login screen. You'll need a valid email address and account information from a recent electric bill.

**2. Sign up for recurring payments** and your payment is automatically drafted from your bank account or charged to a debit or credit card. You'll always get an email telling you the amount of your bill and when it will be paid. You'll need to have a Bluebonnet online account. Get more information at [bluebonnet.coop/recurring-payment](http://bluebonnet.coop/recurring-payment).

**3. Pay via our mobile app.** Don't have it yet? Search for "Bluebonnet Electric" in the App Store or Google Play and download it for free.

**4. Pay by phone.** Call 800-842-7708 to pay your bill through our automated system at any time, or speak with a member service representative from 7:30 a.m. to 5:30 p.m., Monday through Friday.

**5. Mail your payment** and bill stub using the envelope that arrives in the mail with your printed bill. Worried that your payment may be delayed in the mail? Sign up for paperless billing by logging in at [bluebonnet.coop](http://bluebonnet.coop) or the mobile app, and clicking on the Preferences tab.

**6. Pay in person** at one of our member service centers in Bastrop, Brenham, Giddings, Lockhart or Manor. The drive-through and lobby are open from 7:30 a.m. to 5:30 p.m., Monday through Friday.

**7. Drop off a payment** after business hours in a drop box at a member service center.

**Q:** *Every May I see a line item on my bill for "capital credits." What is this?*

**A:** Members of Bluebonnet, like you, are owners of the cooperative. Each year the co-op shares with members its excess revenue — money it collects above what is required to run the business. The amount you receive depends on multiple factors, including how much electricity you used in previous years and how long you have been a Bluebonnet member.

Your bill covers the various costs of supplying safe, reliable electricity to your home. If you have questions, call **800-842-7708** or email **memberservices@bluebonnet.coop**.