

Understanding your Renewable Energy bill

Here are explanations for terms, abbreviations and numbers on Bluebonnet's Renewable Energy bill. This is the bill you receive after you install a renewable energy generation system. On it you can see and compare information about your energy consumption, the energy that your renewable system has generated and the costs of both. Any time you produce more power than you can use, that electricity can be put back on the electric grid. A credit for that excess power will be applied to your monthly bill. If you have questions about your bill, please call Member Services at **800-842-7708**.

1 Meter Number — Number assigned by Bluebonnet to each meter on your account. Some members have more than one meter on an account.

2 Metered generation — The amount of kilowatt hours (kWh) your renewable energy system put back onto the grid. It appears in three spots on your bill, including on the chart that will show how much power you overproduced over time.

3 Metered consumption — This is the amount of kWh provided by Bluebonnet that you consumed for this billing cycle. It appears in three places on your bill.

4 Current charges — The amount you are charged for the power used during this billing period as well as the cost of Bluebonnet Residential Service. That charge is determined, in part, by taking the value of the kWh consumed, minus the value of the kWh generated. If there is a credit balance, it will appear on your next bill.

5 Historical data charts — These charts will show the previous 13 months of energy consumption (usage) and renewable energy production (generation) in kWh.

Bluebonnet
10101010101
PO BOX 240 GIDDINGS, TX 78942-0240

Account Number: 0230230230
Account Name: DAVID G. IBARRA
Bill Date: 01/08/17
Due Date: 01/24/17

After Due Date: \$5.58
Total Due: \$5.58

Make checks payable to:
Bluebonnet Electric Cooperative, Inc.
PO BOX 240
GIDDINGS TX 78942-0240

Important Contact Information:
Member Service (800) 842-7708
Power Outages (800) 949-4414
bluebonnet.coop

Meter Number	Rate	Meter Readings	Days	Multiplier	kWh	Charge
0101010101	DG Generation	9,273-9,568	33	1	295	\$18.67
0101010101	Residential	1,255-1,299	33	1	44	\$26.37
Current Charges						\$7.70

Service From: 12/01/16 to 01/03/17
Wholesale Power Cost 44 kWh
Bluebonnet Residential Service 44 kWh
(Includes \$22.50 Service Avail. Charge)
Member Generation 295 kWh

Current Month	Previous Month	Last Year
33	29	33
44	37	0

13 Month Rolling Usage Chart (kWh):
01/03/17: 45
12/01/16: 30
11/02/16: 35
10/04/16: 30
09/02/16: 35
08/03/16: 30
07/05/16: 35
06/03/16: 30
05/04/16: 35
04/05/16: 30
03/03/16: 35
02/03/16: 30
01/04/16: 35

Current Month	Previous Month	Last Year
33	29	0
295	(257)	0

13 Month Rolling Generation Chart (kWh):
01/03/17: 0
12/01/16: -150
11/02/16: -300

Account Summary As of January 8, 2017
Previous Balance: \$22.50
Payment 12/15/16: -\$22.50
Balance Forward: \$0.00
Total Current Charges: \$7.70

Current Charges Due: 01/24/17
After Due Date: \$7.70
Total Due: \$7.70

Want to save money and energy this winter?
*Set your thermostat at 68 or lower.
*Seal air leaks around doors and windows.
*Replace your furnace filter monthly.
*Turn off your lights and appliances as you leave the room.
*Upgrade to LEDs when an old bulb burns out.

BLUEBONNET BILL Q&A

Q: *On the back of my bill, I'm asked to update my contact information. If I'm getting my bill each month, what other information do you need from me?*

A: Bluebonnet may have your correct mailing address but not your primary phone number. Many members have changed their telephone numbers, or canceled their land lines and now use only cell phones. We need your preferred phone number to help us provide excellent member service, locate a power outage on your property and speed up power restoration. We send out automated calls when your payment is late and we may contact you when we need access to your property. **We also send out automated calls providing status updates during prolonged major outages.**

Simply fill out the form on the back of your bill and mail it with your payment, or call member services at **800-842-7708**. You also can update your information by logging into your online account at bluebonnet.coop or via our free mobile app, under the Preferences tab.

Q: *I know I can pay my bill by mail, but are there other payment options?*

A: Yes, you have seven ways to pay your bill.

1. Mail your payment and bill stub using the envelope that arrives in the mail with your printed bill. Worried that your payment may be delayed in the mail? Sign up for paperless billing by logging in at bluebonnet.coop or the mobile app, and clicking on the Preferences tab.

2. Pay online by credit card or check, free of charge. Don't have an online account? At bluebonnet.coop, click on Register at the top of any page. On the app, click on Register Now on the main login screen. You'll need a valid email address and account information from a recent electric bill.

3. Sign up for recurring payments and your payment is automatically drafted from your bank account or charged to a debit or credit card. You'll always get an email telling you the amount of your bill and when it will be paid. You'll need to have a Bluebonnet online account. Get more information at bluebonnet.coop/recurring-payment.

4. Pay via our mobile app. Don't have it yet? Search for "Bluebonnet Electric" in the App Store or Google Play and download it for free.

5. Pay by phone. Call 800-842-7708 to pay your bill through our automated system at any time, or speak with a member service representative from 7:30 a.m. to 5:30 p.m., Monday through Friday.

6. Pay in person Monday through Friday at one of our member service centers in Bastrop, Brenham, Giddings, Lockhart or Manor, via our drive-through from 7 a.m. to 5:30 p.m. or in the lobby from 8 a.m. to 5 p.m.

7. Drop off a payment after business hours in a drop-off box at a member service center.

Q: *Every May I see a line item on my bill for "capital credits." What is this?*

A: Members of Bluebonnet, like you, are owners of the cooperative. Each year the co-op shares with members its excess revenue — money it collects above what is required to run the business. The amount you receive depends on multiple factors, including how much electricity you used in previous years and how long you have been a Bluebonnet member.

Your bill covers the various costs of supplying safe, reliable electricity to your home. If you have questions, call **800-842-7708** or email memberservices@bluebonnet.coop.